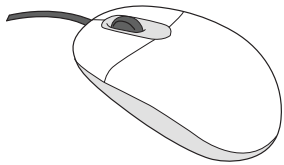![Second Life logo] **SECOND® LIFE**

Quickstart Guide

Welcome to your Second Life! This guide will help you get started fast, by explaining how to complete some of the most common tasks you'll need to get the most out of your new Second Life. It might be helpful to print this guide for reference as you explore the World.

Mouse

You'll use a mouse to click buttons, make selections, and interact with the Second Life Viewer interface.
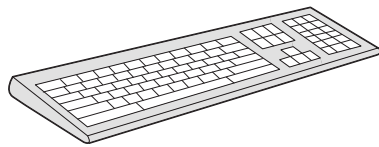
Symbols used in this guide

Right-click
or Ctrl+click (On a Mac)

Left-click
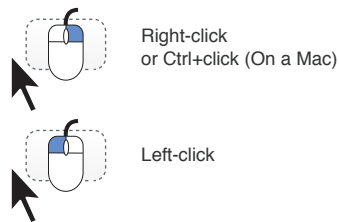
Keyboard

You'll use a keyboard to participate in text chats, IMs, for searching, and more. Lots of common tasks are easier once you learn keyboard shortcuts.

Symbols used in this guide

Keyboard key

Mic/Headset

If you have a microphone and headphones (or speakers), you can participate in real-time voice conversations with other users.

For help setting up your mic and headset, see Panel 8.

Viewer Interface

This Quickstart Guide will teach you how to find and use the most important tools in the Second Life Viewer software.

Symbols used in this guide

Sit — Contextual menus (sit is selected)

Edit › Preferences — Dropdown menus (Prefs. is selected)

Stand Up — Interface button
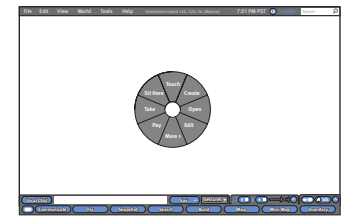
① Viewer interface overview

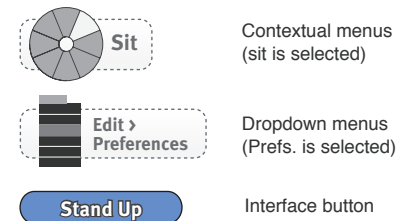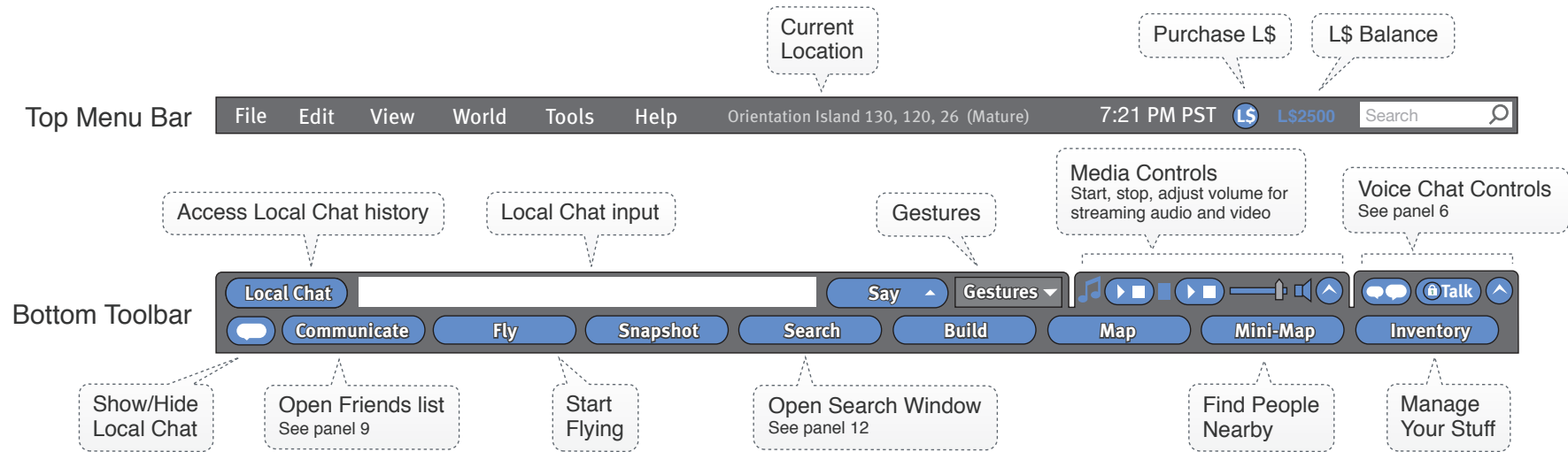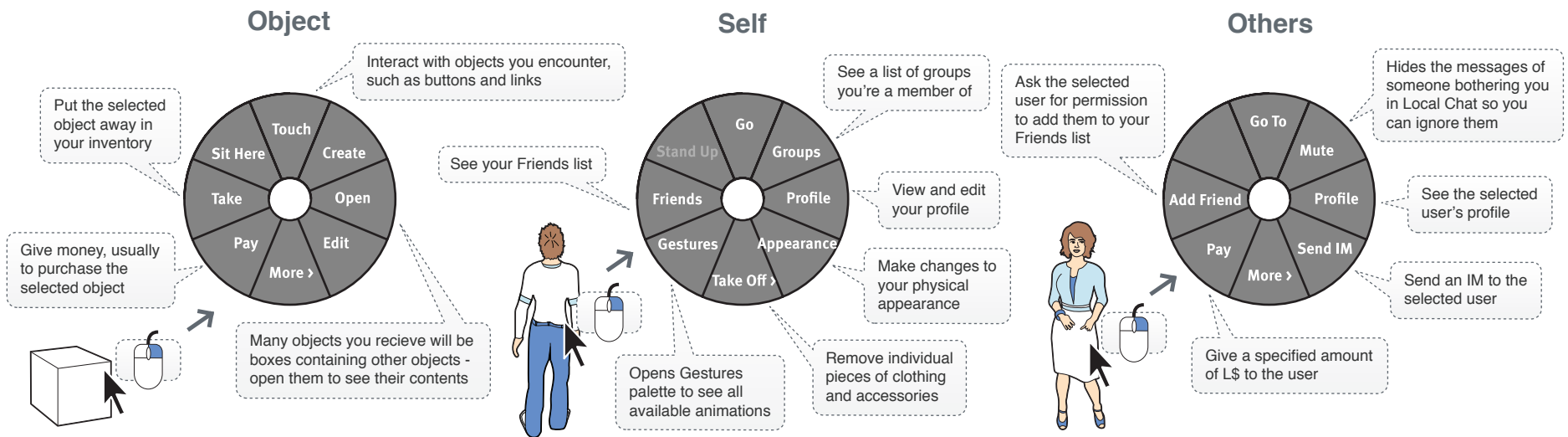To access most of the features, tools and options in the Second Life Viewer, you'll want to get comfortable finding your way around both the Top Menu Bar and the Bottom Toolbar.

Current Location

Purchase L$

L$ Balance

Top Menu Bar

| File | Edit | View | World | Tools | Help | Orientation Island 130, 120, 26 (Mature) | 7:21 PM PST | L$ | L$2500 | Search |

Access Local Chat history

Local Chat input

Gestures

Media Controls
Start, stop, adjust volume for streaming audio and video

Voice Chat Controls
See panel 6

Bottom Toolbar

Local Chat | Say | Gestures ▾ | Talk

Communicate | Fly | Snapshot | Search | Build | Map | Mini-Map | Inventory

Show/Hide Local Chat

Open Friends list
See panel 9

Start Flying

Open Search Window
See panel 12

Find People Nearby

Manage Your Stuff
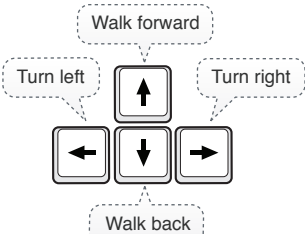
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② Viewer contextual menus

As you explore the world of Second Life, you'll encounter both people and objects to interact with. Many common actions and tools are accessed through contextual menus, which appear when you right-click on objects, yourself, or other users.
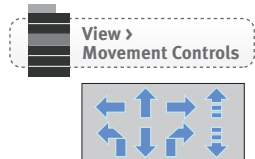
Object

Interact with objects you encounter, such as buttons and links

Put the selected object away in your inventory

Touch | Create | Sit Here | Open | Take | Pay | Edit | More ›

Give money, usually to purchase the selected object

Many objects you recieve will be boxes containing other objects - open them to see their contents

Self

See a list of groups you're a member of

See your Friends list

Go | Groups | Stand Up | Friends | Profile | Gestures | Appearance | Take Off ›

View and edit your profile

Make changes to your physical appearance

Opens Gestures palette to see all available animations

Remove individual pieces of clothing and accessories

Others

Ask the selected user for permission to add them to your Friends list

Hides the messages of someone bothering you in Local Chat so you can ignore them

Go To | Mute | Add Friend | Profile | Pay | Send IM | More ›

See the selected user's profile

Send an IM to the selected user

Give a specified amount of L$ to the user

3 Moving

In Second Life, your avatar can walk, run, and even fly. If you prefer, you can also use an onscreen control panel to move around.
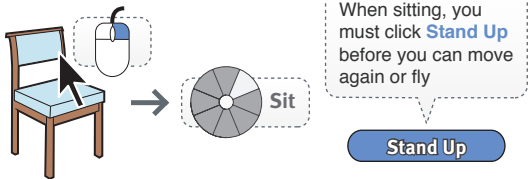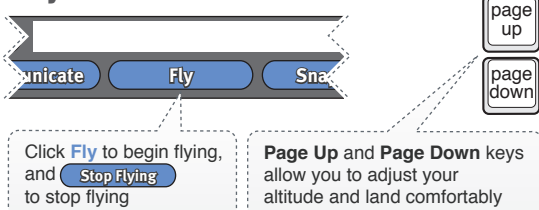
Walk

Walk forward
Turn left
Turn right
Walk back

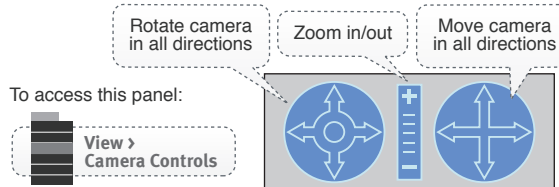To access the onscreen movement control panel:

View ›
Movement Controls

Sit

When sitting, you must click **Stand Up** before you can move again or fly

Sit

Stand Up

Fly

...unicate   **Fly**   Sna...

page up
page down

Click **Fly** to begin flying, and **Stop Flying** to stop flying

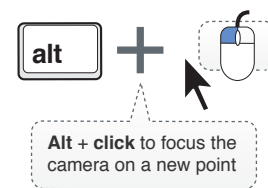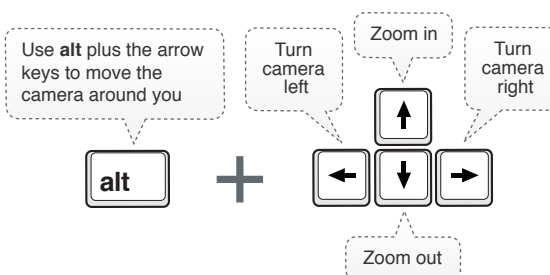**Page Up** and **Page Down** keys allow you to adjust your altitude and land comfortably
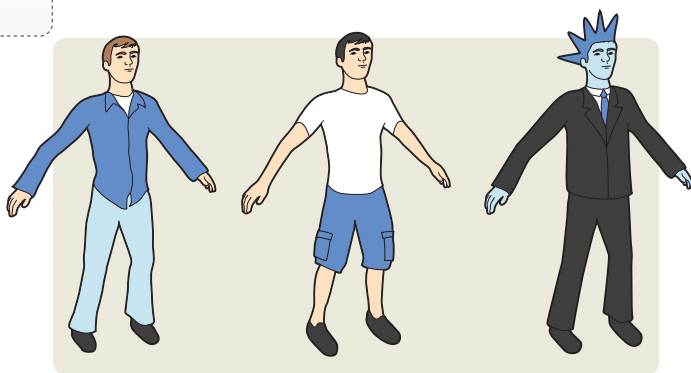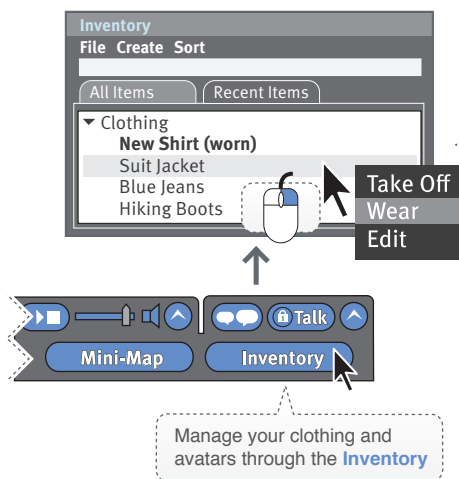
4 Seeing

By default, you'll see Second Life from just behind your avatar, but you can move and turn the camera around to look at whatever you like - including yourself.

Use **alt** plus the arrow keys to move the camera around you

Turn camera left
Zoom in
Turn camera right

alt

Zoom out

alt + **click** to focus the camera on a new point

Rotate camera in all directions
Zoom in/out
Move camera in all directions

To access this panel:

View ›
Camera Controls

Esc

Press **Esc** to return the camera to its position directly behind you
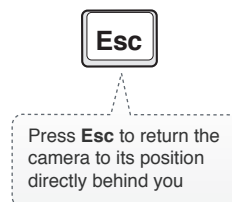
5 Appearance

In Second Life, you can look like – and wear – anything you want. Edit your Appearance to adjust your physical features and body, and select clothing, outfits and costumes to wear from your Inventory. You can customize your appearance however you like, or buy pre-designed avatars and outfits that other Residents have made.

Inventory
File Create Sort

All Items   Recent Items

▼ Clothing
  New Shirt (worn)
  Suit Jacket
  Blue Jeans
  Hiking Boots

Take Off
Wear
Edit

Right-click an item in Inventory and choose **Wear** to put it on

Mini-Map   Inventory

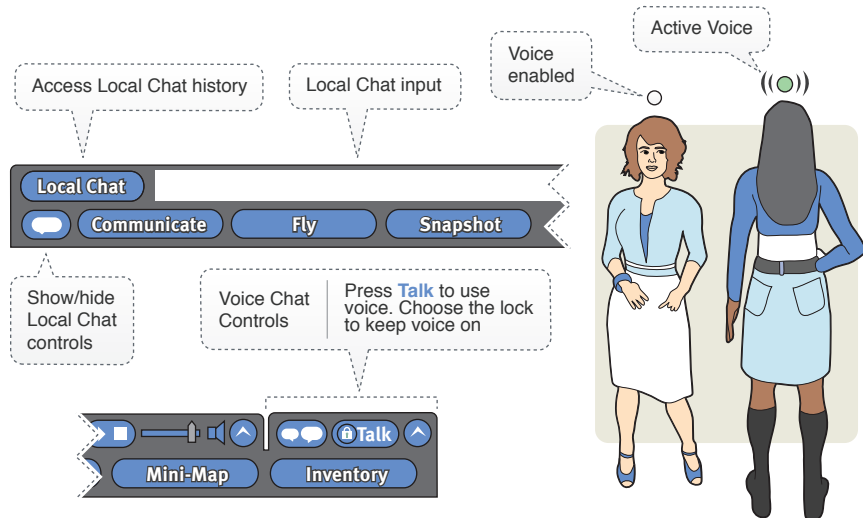Manage your clothing and avatars through the **Inventory**

Free and paid avatars and outfits are available in stores

To purchase, you'll need Linden Dollars, which can be bought by clicking **L$** at the right of the Top Menu Bar

To see a wide selection of items to purchase, visit **XStreetSL.com**
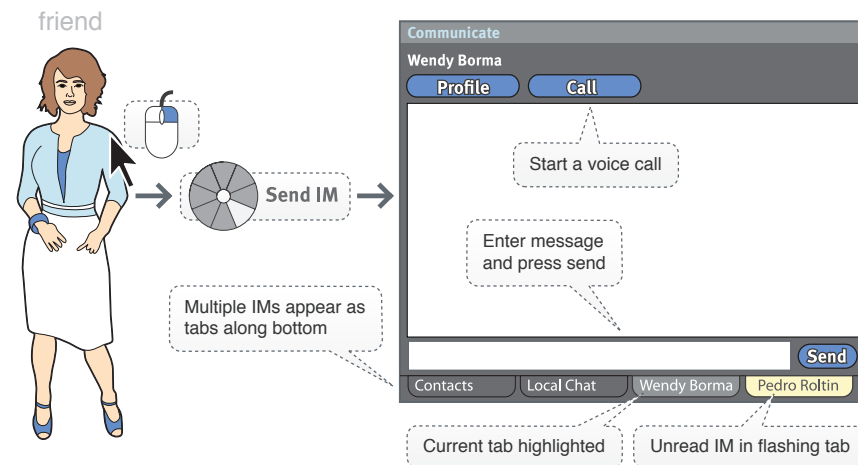
LS300

6 Local chat & voice

Express yourself! You can talk to the people around you through text-based Local Chat. If you have a microphone, you can also speak out loud using inworld voice.

Access Local Chat history

Local Chat input

Voice enabled

Active Voice

Local Chat

Communicate **Fly** **Snapshot**

Show/hide Local Chat controls

Voice Chat Controls

Press **Talk** to use voice. Choose the lock to keep voice on

Mini-Map **Inventory**

7 IMs & voice calls

Want to have a private conversation? Use instant messages or voice calls to talk to other users, no matter where they are in Second Life.
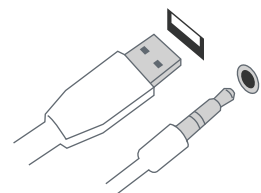
friend

Send IM

Communicate

Wendy Borma

Profile **Call**

Start a voice call

Enter message and press send

Multiple IMs appear as tabs along bottom

Send

Contacts | Local Chat | Wendy Borma | Pedro Roltin

Current tab highlighted

Unread IM in flashing tab

You can also IM users who aren't nearby from your Friends list.

8 Set up for voice chat

Tired of typing? To use the Voice features in Second Life, you'll need to set up your microphone and headset. Just follow these simple steps, and you'll be talking in no time.

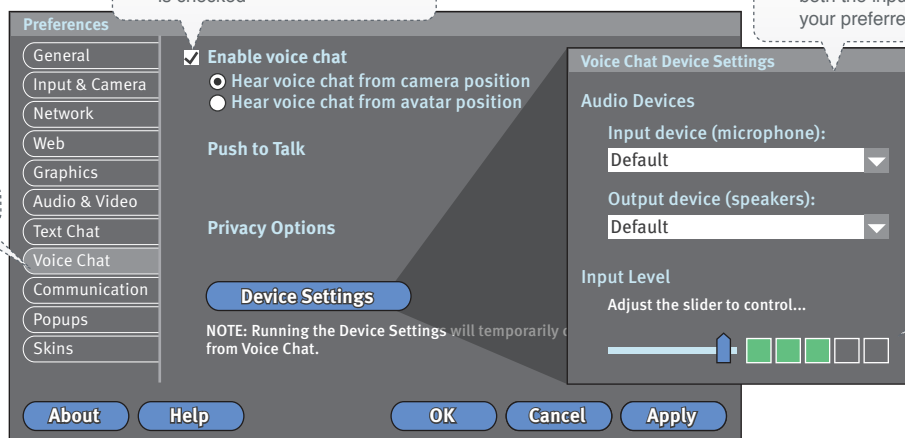**1** Connect your microphone or headset via audio-in or USB

2 Open the Viewer preferences
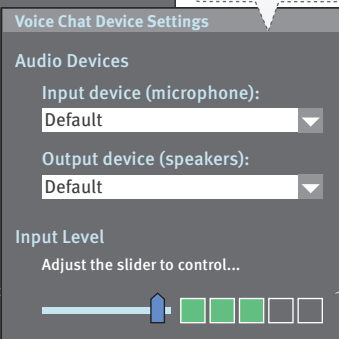
Edit › Preferences

3 Click **Voice Chat**

4 Make sure **Enable voice chat** is checked

Preferences

General
Input & Camera
Network
Web
Graphics
Audio & Video
Text Chat
Voice Chat
Communication
Popups
Skins

☑ Enable voice chat
   ⦿ Hear voice chat from camera position
   ◯ Hear voice chat from avatar position

Push to Talk

Privacy Options

Device Settings

NOTE: Running the Device Settings will temporarily d... from Voice Chat.

About **Help** **OK** **Cancel** **Apply**

5 Click **Device Settings**, then change both the input and output devices to your preferred microphone and speakers

Voice Chat Device Settings

Audio Devices

Input device (microphone):
Default

Output device (speakers):
Default

Input Level
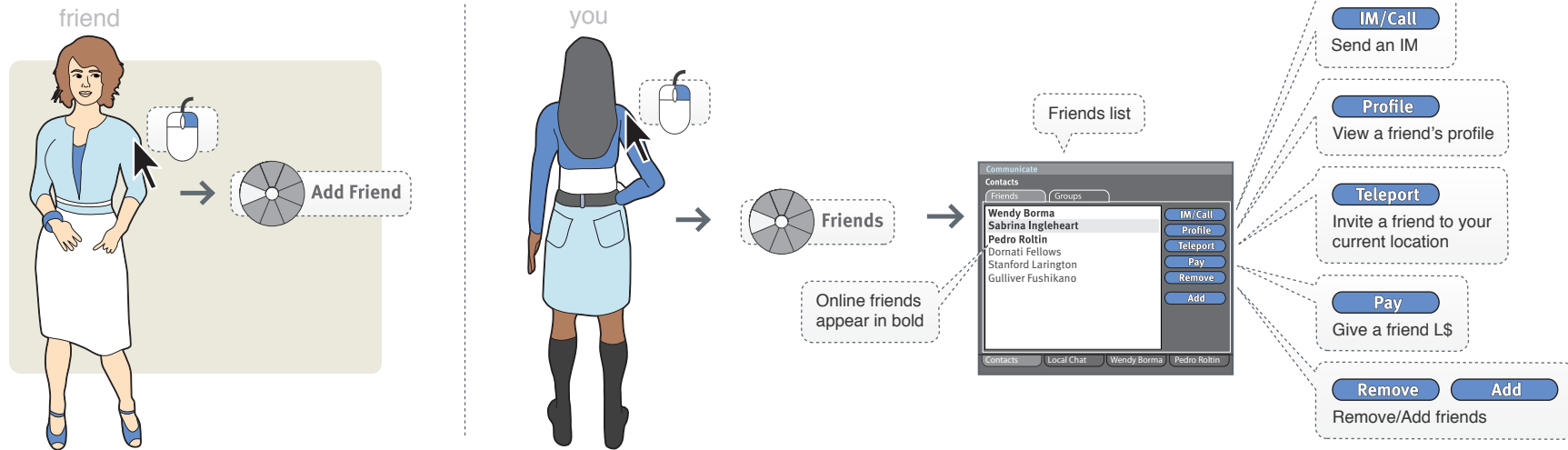
Adjust the slider to control...

6 If your mic is working, you will see green bars in the input level monitor

7 Click **OK** - when you start talking, you'll see the voice indicator over your avatar's head (see **6: Local chat & voice**)
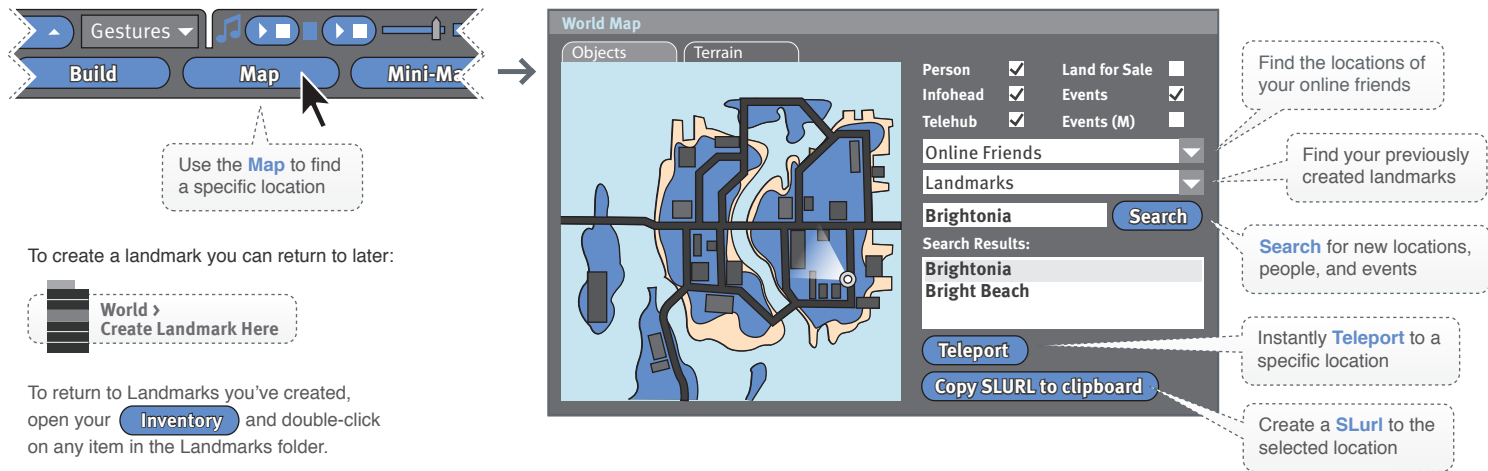
⑨ Make friends

Second Life is a lot more fun when you have friends to explore it with. When you meet interesting people, you can ask for permission to add them to your Friends list. Then, use the Friends list to see which friends are online, send them messages, view their profiles and more.

friend

Add Friend

you

Friends

Friends list

Communicate
Contacts

| Friends | Groups |

Wendy Borma
Sabrina Ingleheart
Pedro Roltin
Dornati Fellows
Stanford Larington
Gulliver Fushikano

IM/Call
Profile
Teleport
Pay
Remove
Add

Online friends appear in bold

| Contacts | Local Chat | Wendy Borma | Pedro Roltin |

IM/Call
Send an IM

Profile
View a friend's profile

Teleport
Invite a friend to your current location

Pay
Give a friend L$

Remove **Add**
Remove/Add friends

⑩ Location

The world of Second Life is gigantic, and getting bigger every day. If you want to visit a specific location, you can search for it on the Map. You can create and save Landmarks – bookmarks that will bring you back to specific locations. Use Landmarks to save time, and jump straight to your favorite places!

Gestures
Build   Map   Mini-Ma

Use the **Map** to find a specific location

To create a landmark you can return to later:

World ›
Create Landmark Here

To return to Landmarks you've created, open your **Inventory** and double-click on any item in the Landmarks folder.

World Map

| Objects | Terrain |

Person ☑   Land for Sale ☐
Infohead ☑   Events ☑
Telehub ☑   Events (M) ☐

Online Friends ▼
Landmarks ▼
Brightonia   Search

Search Results:
Brightonia
Bright Beach

Teleport
Copy SLURL to clipboard

Find the locations of your online friends

Find your previously created landmarks

Search for new locations, people, and events

Instantly **Teleport** to a specific location

Create a **SLurl** to the selected location

Teleport

You can **Teleport** to get from one location to another quickly. To invite a friend to your location, open your Friends list, and click **Teleport**

SLurl
(Second Life URL)

You can use SLurl to teleport to new locations. A SLurl is a web-based link to a location in Second Life. If you click a SLurl with Second Life open on your computer, you can immediately teleport to that location.

11 Help

There's a lot to learn in Second Life, but you're never alone. If you have questions, need advice, or don't know what to do, help is always waiting for you. Visit the Support Portal at secondlife.com/support to get help now!
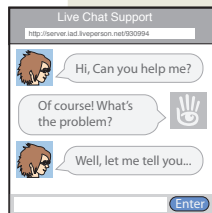
Support Portal — At **secondlife.com/support**, you will have access to the Knowledge Base, tickets, and Billing Support

Knowledge Base — Find help videos and information on your avatar, Linden Dollars and more

Live Chat — Premium members have access to Live Chat support in Second Life

Support Tickets — If you can't find the help you need in the Knowledge Base, you can submit a ticket to the Second Life Support Staff

Billing Support — If you have a non-technical issue with your account, you can call the Billing Team toll free 24/7

12 What next?

Second Life is packed with interesting things to do, people to meet and places to explore. If you're not sure what do to next, or want to see what's new, you have lots of options.
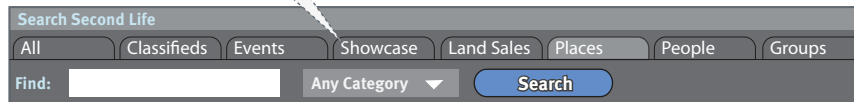
To find new activities, events and places to explore, visit:
secondlife.com/showcase

Talk to other users in Second Life whenever you have questions
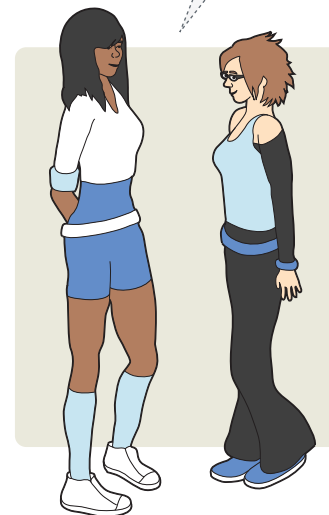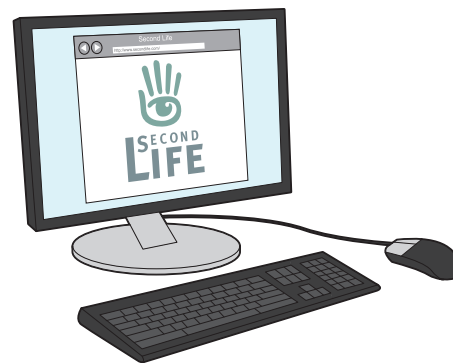
Use the **Search** feature to search all of Second Life

The Showcase tab displays interesting places and things going on in Second Life

Narrow your search results using the tabs at the top of the search window to specifically search for events, places, people and more

Appendix: Keyboard Shortcuts

Movement
Guide your avatar's movements in Second Life.

Walk forward	`W` or `↑`
Walk backward	`S` or `↓`
Turn left	`A` or `←`
Turn right	`D` or `→`
Run	Double-tap `W` `S` or `↑` `↓`
Always run	`Ctrl/Cmd` + `R`
Jump	`E` (Tap once)
Toggle flying	`home`
Fly up	Hold `E` or hold `page up`
Fly down	Hold `C` or hold `page down`

View
Control your camera view and perspective in Second Life.

Mouselook	`M`
Reset View	`Esc`
Look at	Hold `Alt` and click mouse to recenter
Zoom-in	`Ctrl/Cmd` + `0`
Zoom-default	`Ctrl/Cmd` + `9`
Zoom-out	`Ctrl/Cmd` + `8`
Toggle fullscreen	`Alt/Opt` + `Enter`

Communicate
Access and participate in text-based Local Chat and Instant Messages with other users.

Show chat bar	`/` (if not displayed)
Hide chat bar	`Esc` (if displayed)
Friends	`Ctrl/Cmd` + `Shift` + `F` Toggle between Friends and Groups Tabs with `Alt/Opt` + `←` `→`
Local chat	`Ctrl/Cmd` + `H`
Communicate	`Ctrl/Cmd` + `T`
Look at last speaker	`Ctrl/Cmd` + `\`
Gestures	`Ctrl/Cmd` + `G`

System
Basic system-wide functions that work in Second Life.

Undo	`Ctrl/Cmd` + `Z`
Redo	`Ctrl/Cmd` + `Y`
Cut	`Ctrl/Cmd` + `X`
Copy	`Ctrl/Cmd` + `C`
Paste	`Ctrl/Cmd` + `V`
Duplicate	`Ctrl/Cmd` + `D`
Select all	`Ctrl/Cmd` + `A`
Deselect	`Ctrl/Cmd` + `E`
Close window	`Ctrl/Cmd` + `W`
Close all windows	`Ctrl/Cmd` + `Shift` + `W`

General
Quick access to useful Second Life resources, interfaces and tools.

Preferences	`Ctrl/Cmd` + `P`
Help	`F1`
Search	`Ctrl/Cmd` + `F`
World map	`Ctrl/Cmd` + `M`
Mini-map	`Ctrl/Cmd` + `Shift` + `M`
Teleport home	`Ctrl/Cmd` + `Shift` + `H`
Inventory	`Ctrl/Cmd` + `I`
Build	`B`
Upload image	`Ctrl/Cmd` + `U`
Take snapshot	`Ctrl/Cmd` + `Shift` + `S`
Snapshot to disk	`Ctrl` + `"`
Quit Second Life	`Ctrl/Cmd` + `Q`

Key:

`Ctrl/Cmd` = **Ctrl** on a PC; **Command** on a Mac

`Alt/Opt` = **Alt** on a PC; **Option** on a Mac